



THE PACIFIC PARTNERSHIP PEOPLE

Capability statement

The Pacific Partnership People is an independent consulting firm that supports governments, managing contractors, and multilateral partners in designing, delivering, and evaluating development cooperation initiatives across the Indo-Pacific, with a strong focus on Pacific Island countries and territories.

We provide advisory, research, and implementation support across education, governance, scholarships, GEDSI, climate and environment, and monitoring, evaluation, and learning (MEL). Our work is characterised by contextual understanding, rigorous methodology, and practical delivery in complex and sensitive operating environments.

Capability 1: Development program design and advisory

We provide end-to-end support for the design, refinement, and delivery of development programs, ensuring alignment with client settings, regional priorities, and partner government systems. Our services include:

- program and investment design (concept notes, design documents, theory of change)
- policy and institutional analysis
- stakeholder engagement and political economy analysis
- implementation support and adaptive management advice.

Demonstrated value:

- designs grounded in partner-country ownership and sustainability
- strong alignment with Australia's development priorities in the Pacific
- practical recommendations that are implementable within the required risk settings.

Capability 2: Research, analysis, and evidence synthesis

We deliver high-quality applied research to inform policy, program improvement, and strategic decision-making. Our approach is characterised by:

- rigorous qualitative and mixed-methods research
- transparent, defensible methodologies
- synthesis of large and complex datasets
- clear, plain-English reporting tailored to decision-makers.

Demonstrated value:

- research outputs that are fit for purpose, decision-focused, and policy-relevant
- strong emphasis on learning and practical application, not academic abstraction
- products suitable for Ministerial briefings, internal decision-making, and public dissemination.

Capability 3: Monitoring, evaluation, and learning

We support delivery partners in designing and implementing robust MEL systems that meet accountability requirements while enabling learning and adaptive management. Services include:

- MEL framework and performance framework design
- independent evaluations (formative, mid-term, end-of-program)
- learning products and utilisation-focused evaluations
- capacity building for local partners and delivery teams.

Demonstrated value:

- evaluations aligned with evaluation standards and expectations
- strong focus on use and uptake of findings
- proportionate, context-appropriate MEL approaches in fragile environments.

Capability 4: Governance, systems strengthening, and institutional capability

We specialise in strengthening systems and institutions, rather than stand-alone activities, with particular experience in governance and education systems. Our work includes:

- institutional capacity assessments
- governance and organisational reform support
- leadership, workforce, and capability development
- support for policy implementation within constrained environments.

Demonstrated value:

- focus on durable change, not short-term outputs
- deep appreciation of political, cultural, and institutional context
- realistic recommendations that align with partner capacity and incentives.

Capability 5: GEDSI integration and inclusive development

We integrate Gender Equality, Disability and Social Inclusion (GEDSI) across all phases of our work, consistent with policy commitments. Our approach includes:

- GEDSI-responsive program design and analysis
- inclusive consultation methodologies
- practical integration of GEDSI into MEL frameworks
- safeguarding-aware delivery models.

Demonstrated value to:

- GEDSI treated as core business
- contextually appropriate and culturally sensitive approaches
- clear articulation of how GEDSI contributes to program effectiveness.

Operating model and delivery approach

We operate a lean, senior-led delivery model, ensuring:

- direct involvement of experienced practitioners
- clear lines of accountability
- rapid mobilisation and responsiveness
- competitive pricing with high value-add.

We have extensive experience working:

- directly for government clients
- as subcontractors to large managing contractors
- in multi-partner and politically sensitive environments.

Risk management and assurance

Our approach aligns with client expectations for proportionate risk management and responsible delivery. We maintain strong systems for:

- ethical conduct and safeguarding
- information security and confidentiality
- quality assurance and peer review
- managing delivery risk in low-resource contexts.

Why The Pacific Partnership People

- **Low delivery risk** through senior, hands-on engagement
- **High policy relevance** grounded in Pacific experience
- **Strong value for money** through focused, outcome-oriented delivery
- **Trusted adviser capability**, particularly for complex and sensitive work

Key personnel

Neil Trivett

Role: Director / Principal consultant

Neil Trivett is a senior development practitioner with over two decades of experience supporting governments and managing contractors across Australia and the Indo-Pacific. He has held senior leadership and advisory roles in education systems reform, governance, scholarships, and institutional strengthening, with a strong focus on Pacific Island contexts.

Core competencies:

- development program design and advisory
- governance and institutional reform
- monitoring, evaluation, and learning (MEL)
- education systems and scholarships programming
- stakeholder engagement in complex environments.

Client value:

- senior-led delivery with strong policy alignment
- proven ability to translate policy intent into operationally realistic recommendations
- trusted adviser capability in politically and institutionally sensitive contexts.

Jason Flello

Role: Director / Principal consultant

Jason Flello is an experienced education and governance specialist with extensive experience in research, organisational change, tertiary education, and public-sector capability development across Australia and the Pacific.

Core competencies:

- applied research and policy analysis
- education and training systems strengthening
- organisational change and capability development
- governance and leadership advisory
- qualitative and mixed-methods research.

Client value:

- strong methodological rigour combined with a practical delivery focus
- high-quality research and analysis tailored to client decision-making needs
- ability to synthesise complex information into clear, usable products.

